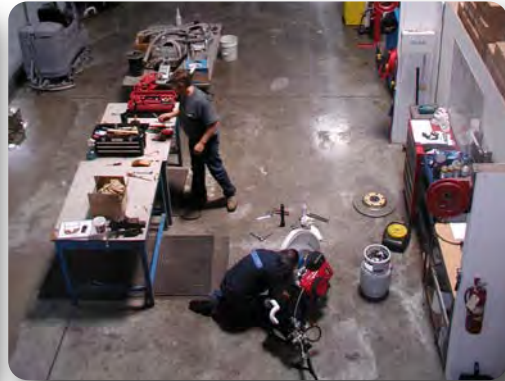


Surtec Value Added Services



Surtec Has the 'Solutions' for your Maintenance Problems!

STATE OF CALIFORNIA APPROVED VENDOR . STATE OF CALIFORNIA CERTIFIED SMALL BUSINESS

**Corporate Offices & Manufacturing Facility
1880 N. MacArthur Drive, Tracy, CA 95376
Toll Free 800.877.6330**

www.surtecsystem.com

Value Added Services Offered by Surtec

For over 40 years, Surtec has developed products and programs that yield a more consistent level of appearance and safety while reducing overall maintenance costs. Surtec management is proud to bring state-of-the-art maintenance programs to our customers. Surtec's capabilities to support our customers maintenance needs include the following:

Products

Surtec manufactures proprietary products using cutting edge engineering and the highest quality raw materials and has led the industry in the development of new maintenance products and programs. Other totally unique offerings include vacuuming buffers which drastically reduce airborne dust caused by buffing and sealers and finishes that improve indoor air quality.

Programs

Surtec has developed a totally unique floor maintenance program for our customers by utilizing products that are not available from any other source. Surtec's maintenance programs address the special needs of our customers.

Safety

Many of Surtec's proposed products are Environmentally Preferred products (EPP). All surtec's floor coatings exceed ADA requirements for slip resistance.

Back-up

Surtec supports our customers with a full service chemical R & D laboratory staffed by two full-time graduate chemists and a full-time technical services manager. Surtec also offers complete slip-and-fall backup with expert witness support for slip and fall cases. Surtec products are backed up by \$6,000,000 product liability insurance.

Training

Surtec has a wide variety of training tools. Customized "Train the Trainer" programs ensure that the Surtec floor care program can be implemented in a large scale. Additional tools such as a full compliment of wall charts, pictorial how to booklets, and customized Spanish/English training guides.

Logistics

Surtec ships same day from its Tracy, California based manufacturing plant. Surtec offers an easy to achieve freight minimum to cost-effectively ship Surtec's state-of-the-art chemistry to our customers.

Surtec Mobile Service Keeps Your Operation Working

At Surtec, we understand that minimum equipment downtime is imperative. Recognizing this, Surtec has developed the most efficient in-field service system that addresses your equipment planned maintenance and service and repair needs. Surtec has the largest mobile service organization in the Western United States currently servicing California, Nevada and Arizona. All service calls are placed through our service direct toll free number (800) 870-5050. With over \$150,000 parts inventory in our Service Headquarters and an average of \$9000-\$12000 in each Surtec mobile repair van, we are able to complete 98% of the repairs on the first service call.

Your Success is Our Business

Don't Let Slip and Falls Bring Your Business Down

Surtec offers complete technical back-up on slip and fall lawsuits by Don C. Fromm, Surtec Chemist, Co-Founder and qualified expert witness. Mr. Fromm is recognized by the California Court System as an expert witness on slip and fall claims. Mark Granados, Director of Surtec Chemical Research and Development is another highly qualified technical resource.

On-Site Routine Co-efficient of Friction Testing Helps You Defend Against Slip & Falls

Allow a Surtec Technical Representative to provide routine coefficient of friction testing results which will demonstrate due diligence in maintaining a safe floor. Results are provided for your files should a slip and fall ever occur.

When it Comes to Safety, Allow Surtec to be Your No Cost Consultant

Surtec customers enjoy complete bi-lingual training of their building maintenance staff. In addition to hands-on training on products and procedures, Surtec offers training on Right-To-Know laws, Proposition 65, V.O.C., SARA Title 3 regulations and SB-198.

Language Barriers Should Not Affect Worker Safety

All Surtec Safety Data Sheets (SDS) are available in English and Spanish. All training materials are also available in English and Spanish. For afterhours emergencies involving worker or environmental emergencies, use our toll free Chemtrec hotline to speak to a knowledgeable bi-lingual assistant who can help your staff get the emergency information they need.

ESD Audits Help Keep the Program Within Spec and Costs Within Reason

When using the Surtec ESD System you will enjoy complimentary routine ESD audits. Don't second guess whether a floor is within spec or whether it needs work. Call out a Surtec Technical Representative to quantify the ESD value of the floor. Routine ESD testing will improve Quality Control and reduce overall maintenance costs.

True Turn Key Maintenance Made Simple

How do you reduce chemical and labor maintenance costs while improving safety and appearance? Easy, let Surtec design and implement a Total Maintenance Management Program for your facilities. Surtec will pre-qualify maintenance contractors, provide training, assure quality with frequent surveys, supply all chemicals, equipment and supplies and keep the entire maintenance program operating at a very high level all for one low fixed price.

As a Chemical Manufacturer, Let Surtec be Your R & D Lab

Unsure of your cleaning and maintenance needs? Allow Surtec's staff of chemists and Technical Representatives to analyze the products and procedures you need to get the job done right the first time. Many of Surtec's products were developed based on the needs of our customers. Give us a chance...We will respond!

Surtec Has the 'Solutions' for your 'Maintenance Problems!'

800.877.6330

"SURTEC CERTIFIED GREEN"



Sustainable Cleaning Technology: The Ultimate in Green Cleaning Programs
Green solutions that really work and cost less than traditional products



Corporate Office & Manufacturing Facility



In-House Chemical Research & Development



Surtec Chemical Manufacturing Area



Automated Fill Line



Surtec Automated Product Labeling



Five Gallon Twin Packs Ready for Shipment

JANITORIAL & MAINTENANCE EQUIPMENT

Surtec manufactures, distributes, rents and repairs a wide variety of floor maintenance equipment. We offer complete, dependable service and planned maintenance (PM) programs at the lowest cost to help you to reduce your total cost of cleaning or surface preparation. Surtec also offers limited mobile service.

Surtec develops and markets specialized high speed maintenance equipment, such as Surtec propane buffers with our patented "Acti-Vac" vacuum system.

All of our products and programs are supported by Surtec's factory trained technical representatives. Surtec is the only sustainable chemical manufacturer in California that operates a "Green Safe" production facility that, both meets and exceeds all US EPA and California EPA standards.

The Surtec team is committed to developing products that help our customers succeed.

STATE OF CALIFORNIA APPROVED VENDOR . STATE OF CALIFORNIA CERTIFIED SMALL BUSINESS

Corporate Offices & Manufacturing Facility
1880 N. MacArthur Drive, Tracy, CA 95376
Toll Free 800.877.6330

www.surtecsystem.com

